

## **IIBA® INTERNATIONAL BUSINESS ANALYSIS TECHNIQUES TRAINING**



## WHO SHOULD ATTEND

- » Business Analysts
- » System Analysts
- Software Specialists
- » Project Managers
- Enterprise Architecture Specialists
- Software Architectures
- » Test Engineers and Quality Assurance Specialists

2 DAYS

14 CDU

## **COURSE CONTENT**

International Trends in Business **Analysis** 

Mega Trends May Affect Business Analysts (Cloud, Mobile, Gamification, Virtual Reality etc.)

Perspectives Need to Be Acquired by Business Analysts

- >> LEAN
- » Agile
- » Business Intelligence
- » Design Thinking

Strategy Analysis and Scope **Definition Techniques** 

- » MOST Analysis
- Porter 5 Forces
- » Resource Audit
- » Boston Box
- » Feasibility Studies
- » SWOT
- » PESTLE
- » Force-Field Analysis
- » Vision & Scope Document
- » In and Out List
- » Context Diagram

Business Analysis Planning and **Monitoring Techniques** 

- Priority Quadrant
- » Kano Model
- MoSCoW Prioritization
- Risk Prioritization
- Project Charter
- Work Breakdown Structure
- PERT/CPM
- Gantt Chart Timeboxing **RACI Matrix**

Legacy System Renewal and Maintenance Techniques

» Reverse Engineering

Requirement Analysis and **Documentation Techniques** 

User Focused Analysis Techniques

- » Use Cases
- » Activity Diagram
- Business Rules
- Decision Table & Decision Trees
- » User Profiling & Personas
- Mind Mapping
- Card Sorting

Process-Based Analysis and Modeling Techniques

- SOA & BOA
- BPMN & BPEL
- Swim Lane Diagrams

Data Analysis and Modeling Techniqués

- Structured Data Driven Data Dictionary
- Unstructured Data Driven Big Data & Predictive Analysis
- Techniques

Requirements Elicitation & Management Techniques

- » Functional Decomposition
- Root Cause Analysis
- » Fishbone Technique
- » Power/Interest Grid
- Thomas-Kilmann Conflict Mode Instrument

Agile Requirements Management Techniques

- » Product Backlog
- » User Stories
- » Acceptance Criteria
- » Retrospectives
- » Burndown Chart
- » Team Velocity

## **COURSE BENEFITS**

In order to achieve success in projects, obtain necessary international business analysis and modelling techniques with practical applications needed to identifying requirements and their use in analysis processes.



You can reach the nearest training date and registration information by using QR code.



